

The Water Works Board of the City of Fort Payne

POLICY STATEMENT

Effective February 3, 2022

The Water Works Board of the City of Fort Payne (“The Board”) recognizes that there are potential cross-contamination concerns as well as billing issues when there is one meter in place for multiple users. To ensure continued compliance with Alabama Department of Environmental Management regulations, protect against potential liability for the Board and its customers, and ensure fair billing practices, the following shall be the policy of the Board:

1. Each location with a separate owner and/or tenant shall have a separate meter, even when located in a shared building.
2. It shall be the responsibility of the owner and/or tenant to contact the Board and notify the Board of the presence of a shared meter.
3. All meters shall be converted from shared meters to individual meters by May 1st of the effective date of this policy. If converted by May 1st, the Board shall install the meter and will not charge the cost of the meter to the customer.
4. Should any owner and/or tenant fail to complete this transition by May 1st, it shall be fully responsible for the cost of the meter.